

ARCANA GROUP OF
SALONS

hair, beauty & specialist treatment centres

SUMMER 2009 EDITION



ARCANA GROUP OF
SALONS
hair, beauty & specialist treatment centres

SHENLEY BROOK END

HOURS OF BUSINESS

monday	9am - 6pm
tuesday	9am - 9pm
wednesday	9am - 9pm
thursday	9am - 9pm
friday	9am - 5pm
saturday	8.30am - 4pm
sunday	seasonal availability (please enquire at reception)

appointments: 01908 505 515
enquiries: 01908 506 392

54 egerton gate
shenley brook end
milton keynes
mk5 7hh

CROWNHILL

HOURS OF BUSINESS

monday	closed
tuesday	9am - 6pm
wednesday	9am - 9pm
thursday	9am - 9pm
friday	9am - 6pm
saturday	8.30am - 4.30pm
sunday	closed

appointments: 01908 261 040
enquiries: 01908 260 080

50 lennon drive
crownhill
milton keynes
mk8 0as

enquiries@arcanasalon.co.uk
www.arcanasalon.co.uk

ESTABLISHED 2003

VAT No. 825 825 611

A warm welcome awaits you at Arcana Group of Salons

As the pace of life becomes increasingly hectic, feeling relaxed and refreshed is as important as looking good. Arcana literally means a 'secret' or 'mystery' and this is ours;

Our aim is to provide the very highest of standards in both hair and beauty. To ensure we meet every need and desire, we not only source the finest products from around the world, but enhance our own impressive list of qualifications with those of other professionals skilled in specialist treatment areas.

Emphasis lies on training here at Arcana, each stylist and therapist realises that professionalism and practical excellence is only the start of success in the salon. We endeavour to surpass your every expectation, whilst keeping a friendly, welcoming environment for you to enjoy.

This brochure has been designed to introduce you to our range of services. If you require advice or have any queries please do not hesitate to contact us – confidentially – here at either salon or visit us at our website.

Enjoy!

Satisfaction Guarantee

If you are not entirely happy with the outcome of your treatment
* we will be happy to rectify the issues without charge within 48
hours of your original booking**.

*SUBJECT TO CORRECT BOOKING PROCEDURE AND FULL CONSULTATION
COMPLETION

** AFTER THIS TIME, COMPLIMENTARY CORRECTION IS AT THE DISCRETION OF
THE MANAGER. AVAILABILITY PERMITTING, THE RECTIFICATION MAY BE WITH A
DIFFERENT MEMBER OF STAFF.

Women's Styling

Please be aware that we have level 1 and 2 hairdressing students available at discounted rates. Please enquire at reception.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
RESTYLING				
Restyle Cut & Finish	£34.00	£36.00	£39.00	£44.00
Restyle Cut	£24.00	£26.00	£29.00	£34.00
MAINTENANCE				
Wash, Trim & Finish	£29.00	£31.00	£34.00	£39.00
Wash & Trim	£19.00	£21.00	£24.00	£29.00
Dry Trim	£16.00	£18.00	£21.00	£26.00
Fringe Trim	£4.00	£4.00	£4.00	£4.00
STYLING				
Blow Dry	£15.50	£17.50	£19.50	£24.50
Dry Straighten	£12.00	£14.00	£16.00	£21.00
Blow Dry & Straighten/Curl	£18.00	£20.00	£22.00	£27.00
Tonged Curls	£37.00	£39.00	£42.00	£47.00
French Plait	£11.00	£13.00	£15.00	£20.00
Hair Up	£29.00	£31.00	£33.00	£38.00
Bridal Style Hair Up	£39.00	£41.00	£43.00	£48.00

Children's Styling

It is our policy to offer children a delve in the 'sweetie jar' as a reward for their hair service; please advise reception if this is not appropriate for your child.

Please note; children's prices are only available with Stylists and Advanced Stylists before 6pm. Senior and Creative Stylists charge adult prices at all times.

	0 to 7 years	8-11 years
Boy's Dry Trim	£8.00	£9.00
Girl's Dry Trim	£9.00	£10.00
Restyle	£13.00	£15.00
Cut & Blow Dry	£17.00	£19.00
Restyle Cut & Blow Dry	£20.00	£21.00
Blow Dry	£9.50	£11.50
Hair Up	£17.00	£19.00
First Haircut		
Includes a certificate with hair sample	£7.00	

Men's Styling

Please note; all men's hair services include a complimentary consultation, wash, optional condition with massage.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
Men's Cut	£11.00	£13.00	£15.00	£20.00
Men's Cut & Finish	£13.00	£15.00	£17.00	£22.00
Men's Restyle	£16.00	£18.00	£20.00	£25.00
Men's Shoe Shine or Tips	£16.00	£18.00	£20.00	£25.00
Men's Cap	£26.00	£28.00	£30.00	£35.00
Men's Full Colour	£26.00	£28.00	£30.00	£35.00
Men's Half Foils	£36.00	£38.00	£40.00	£45.00
Men's Full Foils	£46.00	£48.00	£50.00	£55.00
Men's Semi	£21.00	£23.00	£25.00	£30.00
Barbers Experience Traditional steam towel, facial buffing, wet shave with cut throat razor and barbers haircut.				£20.00

Executive Relaxer Back, Neck, Shoulder and Scalp Massage in the comfort of our treatment room followed by a traditional steam towel, facial buffing, wet shave with cut throat razor and barbers haircut.				£35.00
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Hair & Scalp Treatments

MATRIX SPA THERAPY

Head and neck massage, hair treatment with steam towels

- Colourtherapy (locks in colour to reduce fade and increase shine)	£10.00
- Fortetherapy (strengthens weak, over processed, breaking hair)	£10.00
- Hydratherapy (repairs dry, damaged, frizzy hair)	£10.00
- Volumatherapy (creates body for limp, fine hair)	£10.00
- Scalptherapy (dandruff removal/prevention system with homecare)	£10.50

T3 EXPERIENCE

Head and neck massage, hair treatment with steam towels. Great for guys!

This 'tingly' Tea Tree formula is perfect for dry/itchy scalp conditions	£10.00
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Concessions

RETIRED PENSIONERS

Please note that all colour services listed include a complimentary consultation, wash, condition with optional massage and dry, but the cut is excluded and must be booked and charged separately. Valid Monday to Friday 9am-3pm.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
MAINTENANCE				
Cut & Blow Dry	£18.00	£20.00	£23.00	£28.00
Cut, Shampoo & Set	£18.00	£20.00	£23.00	£28.00
Restyle Cut & Blow Dry	£21.00	£23.00	£26.00	£31.00
Wet Cut	£11.00	£13.00	£16.00	£21.00
Dry Trim	£9.50	£11.50	£14.50	£19.50
Barbers Cut	£6.50	£8.50	£11.50	£16.50
Clipper Cut (single grade all over)	£5.00	£7.00	£9.00	£14.00
COLOUR				
Permanent Tint	£25.00	£29.00	£35.00	£40.00
Permanent Tint Roots	£18.00	£22.00	£28.00	£33.00
Cap High/Low Lights	£25.00	£29.00	£35.00	£40.00
Meche High/Low Lights:				
(8-10 pkts) Parting/Flashes	£18.00	£22.00	£28.00	£33.00
(11-25 pkts) T Section	£26.00	£30.00	£36.00	£41.00
(26-45 pkts) Half Head	£31.00	£35.00	£41.00	£46.00
(46+ pkts) Full Head	£36.00	£40.00	£46.00	£51.00
STYLING				
Blow Dry	£9.50	£11.50	£14.50	£19.50
Shampoo & Set	£9.50	£11.50	£14.50	£19.50
PERMS				
Short/Top Perm Wave	£30.00	£34.00	£40.00	£45.00
Medium Perm Wave	£35.00	£39.00	£45.00	£50.00

STUDENT DISCOUNT

All full price treatments and services will be subject to a 10% discount upon production of a valid NUS card. We do not offer student discount on products or specialist treatment clinics. Valid Monday to Friday 9am-5pm.

KEY WORKER DISCOUNT

All full price treatments and services will be subject to a 10% discount upon production of a valid key worker staff card. We do not offer key worker staff discount on products or specialist treatment clinics. Valid Monday to Friday 9am-5pm.

CORPORATE SCHEMES

We are currently working with some local businesses to offer discounted services and employee reward schemes. If you are a local employer wishing to add value to a remuneration package please contact us through reception in the normal ways and we would be happy to discuss your requirements. Valid Monday to Friday 9am-6pm.

Colour

A PATCH TEST IS REQUIRED 24-48 HOURS PRIOR TO ANY COLOUR SERVICE TO MINIMISE THE RISK OF ALLERGIC/SENSITIVITY REACTIONS. A STRAND TEST IS RECOMMENDED ON PRE-TREATED HAIR, ESPECIALLY WHEN LIGHTENING SERVICES ARE TO BE PERFORMED. CONSULTATIONS ARE FREE OF CHARGE AND HIGHLY RECOMMENDED BEFORE ALL COLOUR APPOINTMENTS TO AVOID DISAPPOINTMENT.

Please note that all colour services listed include a complimentary consultation, wash, condition with optional massage and dry, but the cut is excluded and must be booked and charged separately.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
NATURAL/SUBTLE COLOUR				
GLOSSING	£25.50	£29.50	£34.50	£39.50
Add shine to natural or colour treated hair				
SEMI PERMANENT TINT (QUASI COLOUR)				
	£28.50	£32.50	£37.50	£42.50
Tone on tone colours designed to fade over time without re-growth. This method is not usually suitable for grey coverage				
PERMANENT TINT				
	£38.50	£42.50	£47.50	£52.50
Block colour to match or alter existing base colours				
PERMANENT TINT ROOTS				
Re-growth coverage only	£28.00	£32.00	£37.00	£42.00
Re-growth cover and colour refresh	£33.00	£37.00	£42.00	£47.00
CAP HIGH/LOW LIGHTS				
	£40.00	£44.00	£49.00	£54.00
Usually recommended for short hair; to achieve variation in hair colour				
MECHE & FOIL HIGH/LOW LIGHTS				
Advanced method foiling to achieve a variety of colour additions through all or part of the hair				
(-10 packets) Parting/Flashes	£27.00	£31.00	£36.00	£41.00
(11-25 packets) T Section	£37.00	£41.00	£46.00	£51.00
(26-45 packets) Half Head	£47.00	£51.00	£56.00	£61.00
(46+ packets) Full Head	£57.00	£61.00	£66.00	£71.00

FOR EXTRA LONG HAIR—TOUCHING SHOULDERS AND LONGER,
AN ADDITIONAL £5 SURCHARGE MAY APPLY PER TECHNICAL SERVICE

Fashion Colour

Please note that all colour services listed include a complimentary consultation, wash, condition with optional massage and dry, but the cut is excluded and must be booked and charged separately.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
SHOE SHINE	£16.00	£20.00	£25.00	£30.00

Tips of very short hair may be coloured using this fashion technique

UNDERCOLOUR	£28.00	£32.00	£37.00	£42.00
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Application of permanent/semi-colour to underneath section of hair

COLOUR HALOS

Sections of colour applied in thick rows to achieve a 'tiered' effect

Block colours on scalp	£39.00	£43.00	£48.00	£53.00
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Sections using meche to avoid scalp contact	£52.00	£56.00	£61.00	£66.00
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COLOUR CORRECTION

Complete colour stripping 'blonde bath' to be performed when hair colour has been taken darker than desired or in preparation for a 'block' of lighter colour.

THIS SERVICE COST IS IN ADDITION TO ANY OTHER COLOUR SERVICE PROVIDED

	£31.00	£36.00	£40.00	£45.00
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PRE LIGHTENING

To be performed before vibrant/lighter colours are applied to darker hair levels

THIS SERVICE COST IS IN ADDITION TO ANY OTHER COLOUR SERVICE PROVIDED

(-10 packets) Parting/Flashes	£6.00
(11-25 packets) T Section	£11.00
(26-45 packets) Half Head	£16.00
(46+ packets) Full Head	£21.00

FOR EXTRA LONG HAIR—TOUCHING SHOULDERS AND LONGER,
AN ADDITIONAL £5 SURCHARGE MAY APPLY PER TECHNICAL SERVICE

Technical Services

A STRAND TEST IS RECOMMENDED ON PRE-TREATED HAIR PARTICULARLY WHEN PERMING SERVICES ARE TO BE PERFORMED. CONSULTATIONS ARE FREE OF CHARGE AND HIGHLY RECOMMENDED BEFORE ALL TECHNICAL APPOINTMENTS TO AVOID DISAPPOINTMENT. PLEASE NOTE THAT ALL TECHNICAL SERVICES LISTED INCLUDE A COMPLIMENTARY CONSULTATION, WASH, CONDITION WITH OPTIONAL MASSAGE AND DRY, BUT THE CUT IS EXCLUDED AND MUST BE BOOKED AND CHARGED SEPARATELY.

	STYLIST	ADVANCED STYLIST	SENIOR STYLIST	CREATIVE STYLIST
PERMING				
SEMI PERM WAVE	£40.00	£44.00	£50.00	£55.00
Ideal for temporary wave, root lift or volumising effect				
PERM WAVE	£50.00	£54.00	£60.00	£65.00
Create soft or firm curls to enhance or reshape natural hair				
SPIRAL PERM WAVE	£70.00	£74.00	£80.00	£85.00
Advanced method perming to create unique wave shape				
PERMANENT STRAIGHTENING – Yuko Repair System	£150*	£175*	£200*	£225*
Japanese system most suited to straightening Asian hair. Limited results can be obtained on European hair (suitable for highlights/lifted colours)				
PERMANENT STRAIGHTENING – Matrix Opti Smooth System – HOT	£130*	£155*	£180*	£205*
American system most suited to straightening European hair, cannot be used on heavily highlighted or fragile hair				
RELAXING – Matrix Opti Smooth System – COLD	£75*	£85*	£95*	£100*
Will relax frizz and unruly curls to increase manageability and control. This system is not suitable for Afro-Caribbean hair.				

*PLEASE NOTE; EXCESSIVELY THICK OR LONG HAIR WILL BE LIABLE FOR A £50 SURCHARGE. DEPOSITS WILL BE REQUIRED UPON BOOKING. REGROWTH TREATMENTS ARE SUBJECT TO DISCOUNTED TARIFFS, PLEASE ASK RECEPTION FOR A CONSULTATION APPOINTMENT.

HAIR EXTENSIONS

Balmain human hair extensions are applied using a keratin wax bond, individually sealed to your natural hair in a variety of colours, textures and lengths. Pricing is provided as a guide but consultation is required to accurately determine treatment duration and cost.

	45cm	60cm
PRICE PER PACK	£35	£50
Each pack contains 10 individual extensions		
REPLACEMENTS/PLACEMENT COST		
Per half hour or part thereof	£20	£25

PLEASE NOTE; EXTENSIONS MUST BE PRE-PAID UPON BOOKING. BALMAIN SHAMPOO, CONDITIONER AND HAIR BRUSH ARE REQUIRED FOR CORRECT MAINTENANCE OF YOUR NEW HAIR EXTENSIONS AND ARE AVAILABLE AT AN ADDITIONAL COST. BONDS MUST BE PURCHASED IN ADDITION TO RE-FIT TIME CHARGES.

Microdermabrasion

As we age, the automatic process of exfoliation and cell renewal slows down. Sometimes the body needs a little help. With microdermabrasion, an extremely fine mist of microscopic aluminum oxide crystals is fired at the skin. This gentle, painless spray exfoliates the skin, and the dead skin cells are vacuumed into a closed-filter container and discarded.

Similar to a gentle peel, the treatment can also improve fine lines and wrinkles, dislodge blackheads and whiteheads, and treat superficial pigmentation. Microdermabrasion leaves the individual feeling vibrant and healthy, and results in skin that not only feels softer and smoother, but also has a healthy-looking glow.

By controlling the power of the spray, anything from a gentle buffing of the skin to deeper exfoliation can be achieved to REMOVE STRETCH MARKS, ACNE PITTING, PIGMENTATION PATCHES & AID SCAR HEALING.

	THERAPIST	ADVANCED THERAPIST
45 minutes	£35.00	£40.00
Course of six	£199.00	£229.00

Non Surgical Face Lift – Dermalift

A facelift without the need for surgery! Book for a free 15 minute consultation where we will show you the immediate results available using the often neglected eye area.

Dermalift will successfully lift and tone tired, sagging muscles, smooth out and reduce lines and wrinkles that have formed around the eyes, forehead, mouth, cheeks, neck and throat area.

This treatment improves the circulation and assists the anti-aging process, resulting in a much improved, more youthful appearance with firmer facial contours. Pores are refined due to increased elasticity, puffiness is reduced from around the eyes and there is a general improvement in moisture retention. Fantastic age regeneration in just one hour.

	THERAPIST	ADVANCED THERAPIST
Dermalift	£45.00	£50.00
Course of ten	£400.00	£450.00

YOUR THERAPIST WILL SPEND SOME TIME BEFORE AND AFTER THE SESSION DISCUSSING THE REASON FOR TREATMENT, DESIRED OUTCOMES AND HOMECARE REGIMES TO MAXIMISE THE EFFECTS OF THE DERMALOGICA PROGRAMME.

Dermalogica Facial Treatments

	THERAPIST	ADVANCED THERAPIST
<p>DISCOVERY FACIAL 30 minute mini facial; a prescription facial without the fuss. For busy people who only have time for the bare essentials of skincare. Squeeze it in a lunch break or at the end of a busy day!</p>	£27.50	£32.50
<p>PRESCRIPTION FACIAL Dermalogica products are specifically selected by our experienced therapists to meet your individual skin requirements; whether your skin be dry, oily, normal/combination, sensitive or broken capillaries. You can guarantee fresher, cleaner, exfoliated, relaxed and refreshed complexion after this hour of bliss</p>	£34.00	£39.00
<p>MULTI VITAMIN POWER EXFOLIATION A 45 minute, powerful retinol based exfoliation with deep penetrating vitamin therapies ideal for prematurely ageing skin conditions and those regularly experiencing external aggressions i.e sun/wind exposure</p>	£29.50	£34.50
<p>REVITALISING EYE RESCUE This 30 minute treatment tones and firms the eye area, reducing puffiness and helping to diminish fine lines. It can be performed as a punctual treatment or enjoyed as an addition to any of the other Dermalogica facials for an extra £15</p>	£25.00	£30.00
<p>MEDIBAC TREATMENT Perfect 60 minute treatment for men and women who suffer with skin breakouts; this facial helps clear the skin and prevent further occurrences. Great for blackheads, papules, pustules, acneic disorders, menstrual breakouts; any type of uneven skin/complexion</p>	£37.00	£42.00
<p>ENVIRONMENTAL CONTROL TREATMENT Sensitive skin? Prone to reactions? A soothing, protecting facial for those who suffer with environmentally sensitised/reactive skin. A 60 minutes facial which can effectively treat fragile skin without aggression.</p>	£37.00	£42.00
<p>AGESMART TREATMENT Dermalogica introduces its first targeted treatment to combat the signs of skin ageing. This 60 minute delight is a revitalising 'power boost' designed to help firm, smooth, nourish, regenerate and energise.</p>	£37.00	£42.00
<p>MEN'S TREATMENT A 60 minute facial prescribed to meet the specific requirements of a masculine skin. Indian head scalp massage movements during the masque stage ease mental strain and neck/shoulder massage melts muscular knots and general tension.</p>	£37.00	£42.00

Arcana Massage

	THERAPIST	ADVANCED THERAPIST
FULL BODY, FACE & SCALP	£38.00	£42.00
FULL BODY	£30.00	£35.00
BACK, NECK & SHOULDERS	£20.00	£25.00

Indulgent massage with aromatic hot steam towels to enhance relaxation. Traditional Swedish massage works to eliminate stress from the muscles, increase vascular and lymphatic circulations and soothe nerve endings.

Aromatherapy

	THERAPIST	ADVANCED THERAPIST
FULL BODY, FACE & SCALP	£42.50	£47.50
FULL BODY	£35.00	£40.00
BACK, NECK & SHOULDERS	£25.00	£30.00

Essential oils are specifically selected for you following consultation with our aromatherapist to form a personalised prescriptive treatment. These oils along with advanced pressure point and lymphatic drainage techniques work on the mind, muscles and vital body energy.

Holistic Therapy

	THERAPIST	ADVANCED THERAPIST
INDIAN HEAD MASSAGE	£27.00	£32.00
HOT STONE MASSAGE	£40.00	£45.00
REFLEXOLOGY	£27.00	£32.00
HOPHI EAR CANDLES	£27.00	£32.00

Holistic therapy is becoming increasingly accepted as a viable method of treatment for sleep disorders, digestive system malfunction and other stress related symptoms including headaches, persistent muscle ache, irritable bowel and skin sensitivity etc. Thermal Auricular Therapy (Hopi) also deals with blocked ears/sinus pressure and compacted ear wax accumulation.

WE RECOMMEND PRIOR CONSULTATION WITH YOUR GP IF YOU ARE CONSIDERING HOLISTICS, MASSAGE OR AROMATHERAPY TO TREAT ANY TYPE OF INJURY OR AILMENT FOR SPORTS/REMEDIAL MASSAGE SEE THE SPECIALIST TREATMENTS BROCHURE FOR DETAILS

Spa Body Therapies

A 'thermal body therapy' serves two equal purposes; to deliver optimum skin health and for deep relaxation. Through Body Mapping® and zone-by-zone skin analysis we can customise and design a body programme to target specific concerns and desired outcomes.

There is a series of targeted homecare products to maximise your regime. An advice prescription will be completed at every appointment.

All therapies are priced as follows:

	THERAPIST	ADVANCED THERAPIST		THERAPIST	ADVANCED THERAPIST
BACK	£25	£30	FULL BODY	£35	£40

DEEP THERMAL STAMPING THERAPY

Detoxify, remineralise, destress and soothe. A treatment inspired by 14th century Thai therapy that has been modernised to treat our modern concerns.

MUD MASSAGE THERAPY

Delivers the ultimate in skin conditioning while detoxifying and cleansing with this stimulating treatment. A unique and exotic treat that leaves soothed and protected.

NOURISHING SEA MUD THERAPY

Stimulate circulation while cleansing and detoxifying, great to aid firming as part of an exercise regime or in conjunction with the universal contour inch loss wrap.

POWER RECOVERY THERAPY

An intensive wrap treatment that delivers the nourishment which is critical for healthy skin. Particularly great for skin which has been prematurely aged or dehydrated by environmental damage.

BODY FOLIATION THERAPY

Gentle soothing and super smoothing for sensitive and prematurely aged skins who find the traditional body exfoliation too stimulating.

MINERAL SALT SCRUB THERAPY

Polish, hydrate and remineralise dull skin, great to prepare skin for self tanning or just to prepare for exposure.

Tanning

Please be advised that you should attend the appointment in loose, baggy clothing and minimal foot cover. All hair-removal must be completed at least 24 hours before tanning to avoid discomfort. Jewellery, make up, deodorant and perfume need to be removed for the best end result.

Please bear these points in mind when booking (and preparing for) your tanning treatment. You will need to avoid water contact for 12 hours after the tan has been applied.

ST TROPEZ ORIGINAL CREAM METHOD

	THERAPIST	ADVANCED THERAPIST
Full Body & Face	£35.00	£40.00
Upper body	£28.00	£33.00
Lower body	£28.00	£33.00

Variable intensities available for personalized colour application. Professional exfoliation and hydration prior to application ensures streak-free finish. We recommend application 48 hours prior to your event

FANTASYTAN SPRAY TANNING

	THERAPIST	ADVANCED THERAPIST
Single Spray	£25.00	£30.00

The benefit of spray tanning is that you may return to normal daily routine after the procedure, but please be aware that its depth/colour intensity increases 4-12 hours from application. We recommend application 48 hours prior to your event

Inch loss

UNIVERSAL CONTOUR WRAP

	THERAPIST	ADVANCED THERAPIST
Single Wrap	£48.00	£53.00
Course of 3 Wraps	£129.00	£144.00

2 hours. Dead sea mud wrap; guaranteed inch loss up to 6" on first treatment (although most lose around 8-12") in addition to skin firming benefits. Recommended as a course of 3 treatments; one every 10 days – potentially dropping a dress size!

Universal contour wrap doesnt just deliver exceptional inch loss, the unique clay formula tightens and tones while exfoliating and cleansing the skin so you can look great and feel fabulous too after just one treatment.

Hair Removal

WAXING

	THERAPIST	ADVANCED THERAPIST		THERAPIST	ADVANCED THERAPIST
Full Leg	£22.00	£24.00	Full Arm	£15.00	£17.00
3/4 Leg	£18.50	£20.50	1/2 Arm	£11.50	£13.50
1/2 Leg	£15.00	£17.00	Underarm	£9.50	£11.50
Full Back	£20.50	£22.50	Lower Back	£13.00	£15.00
Shoulders	£15.00	£17.00	Chest	£15.00	£17.00
Eyebrow	£7.50	£9.50	Full Face	£15.00	£17.00
Lip	£6.00	£8.00	Chin	£6.00	£8.00

INTIMATE WAXING

Regular bikini	£10.50	£12.50	Hollywood	n/a	£30.00
Brazilian	n/a	£35.00			

THREADING

Eyebrow	£8.00	£10.00	All other areas	P.O.A.	P.O.A.
Lip or Chin	£8.00	£10.00			

ELECTROLYSIS – SHORT WAVE DIATHERMY / BLEND METHOD

10 mins	£10.00	£12.00	60 mins	£43.00	£51.00
30 mins	£25.00	£30.00	3 hours	£100.00	£115.00

ADVANCED ELECTROLYSIS

Used to treat thread veins, milia, skin tags etc now available

10 mins	£20.00	£24.00	60 mins	£86.00	£102.00
30 mins	£50.00	£60.00	3 hours	£200.00	£230.00

Electrolysis is the only medically approved method of permanent hair removal.

It involves the insertion of a very fine probe (the same diameter as the hair) into the hair follicle. Heat, or a combination of heat and galvanic current, is then passed down the probe to seal off the blood supply to the hair root. The hair can then be easily removed from the follicle. Most hairs will need more than one treatment, but there will be a constant, gradual decrease in the hair growth until it has been permanently removed.

The amount of treatment required depends on a number of factors which we can discuss in a strictly confidential, free of charge consultation appointment. You will be under no obligation to have any treatment.

Finishing Touches

EYES

	THERAPIST	ADVANCED THERAPIST
Eyelash Perm (with tint)	£29.50	£31.50
Eyelash Tint	£10.50	£12.50
Eyebrow Tint	£7.00	£9.00
Eyebrow Tidy	£7.50	£9.50
Temporary Lashes (individual / strip)	£12.50	£14.50

PLEASE NOTE THAT A (FREE OF CHARGE) PATCH TEST IS REQUIRED 24/48 HOURS PRECEDING ANY TINTING TREATMENT. NO RESPONSIBILITY WILL BE ACCEPTED BY THE SALON SHOULD YOU CHOOSE TO IGNORE THIS ADVICE.

NOUVEAU EYELASH EXTENSIONS

Nouveau Lashes are natural-looking synthetic lashes which are glued onto individual lashes using a revolutionary glue that has incredible bonding power that helps to keep it in place for up to 2 months.

Unlike traditional 'false lashes' which are glued on the eyelids and only last up to 3 days, Nouveau lashes are resistant to water, sweat, tears, swimming and even sleeping. You can choose from a variety of colour, thickness and length for a full, long dramatic look...without the need for mascara! Top ups are required to keep a perfect full set as your natural eyelashes are shedding daily; the extension will fall away with the shed lashes therefore making maintenance an unavoidable necessity.

Full set	£99.00
Top Up (Price per Lash)	£1.00

MAKE-UP

	THERAPIST	ADVANCED THERAPIST
Special Occasion	£26.00	£31.00
Make Up Lesson	£26.00	£31.00
Bridal In-salon (with trial)	£40.00	£45.00

EAR PIERCING

	THERAPIST	ADVANCED THERAPIST
Set of two studs	£12.00	£14.00
Single stud	£8.50	£10.50

PLEASE ENSURE THAT YOU FOLLOW ALL AFTERCARE ADVICE CAREFULLY TO AVOID THE POSSIBILITY OF INFECTION. ALL PIERCING TOOLS ARE STERILE AND INDIVIDUALLY PACKAGED.

TOOTH GEMS

	THERAPIST	ADVANCED THERAPIST
Temporary crystal tooth adornment	£10.00	£12.00

Nail Enhancements

EXTENSIONS – ACRYLIC/GEL/SILK WRAP

	TECHNICIAN	ADVANCED TECHNICIAN
Full Set	£39.50	£42.50
2 week Infills/Rebalance	£19.50	£22.50
3 week Infills/Rebalance	£22.00	£25.00
4 week Infills/Rebalance	£27.00	£30.00
Overlays	£21.00	£24.00
Replacement Tip	£4.00	£4.00
Replacement Overlay	£2.00	£2.00
Remove & Repair	£20.00	£23.00
Remove & Replace – full set	£45.00	£48.00
Remove & Replace – overlay	£35.00	£38.00
Nail Art	£5.00	£5.00

REMEMBER...

NAIL EXTENSIONS ARE AN ALTERNATIVE TO NATURAL NAIL CARE, IF YOU ARE LOOKING TO ENHANCE OR GROW YOUR NAILS PLEASE CONSIDER A COURSE OF MANICURES WITH HOMECARE. NAIL EXTENSIONS SHOULD NOT CAUSE DAMAGE TO NATURAL NAILS IF APPLIED, MAINTAINED AND REMOVED PROFESSIONALLY, HOWEVER THEY WILL NOT IMPROVE OR STRENGTHEN NATURAL NAILS AS IS SOMETIMES ADVISED.

MANICURE & PEDICURE

	TECHNICIAN	ADVANCED TECHNICIAN		TECHNICIAN	ADVANCED TECHNICIAN
HANDS			FEET		
Shape & Polish	£12.00	£15.00	Shape & Polish	£12.00	£15.00
Manicure no Polish	£15.00	£18.00	Pedicure no Polish	£18.00	£21.00
Manicure with Polish	£17.00	£20.00	Pedicure with Polish	£20.00	£23.00
Manicure French Polish	£19.00	£22.00	Pedicure French Polish	£22.00	£25.00

OPTIONAL EXTRAS...

	TECHNICIAN	ADVANCED TECHNICIAN
ARCANA DELUXE	£7.50	£7.50
Heated mitts for improved circulation, a softening and hydrating masque to smooth tired skin		
PARAFFIN WAX	£7.50	£7.50
Excellent for ultra dry and chapped skin. Also gives relief from the symptoms of arthritis.		
REFLEX THERAPY	£7.50	£7.50
Extra long massage sequence incorporating lower leg, ankle and foot. Stimulates pressure points on the foot similar to reflexology.		

WE RECOMMEND A COURSE OF TREATMENTS ENCOMPASSING REGULAR MANICURES AND HOMECARE PRODUCTS TO TREAT DRY, DAMAGED, BRITTLE, PEELING, SOFT OR FLAKING NAILS. PLEASE ASK FOR DETAILS.

WE WILL BE UNABLE TO PERFORM TREATMENTS IF YOU HAVE VERUCCAS OR FUNGAL INFECTIONS ON THE SKIN OR NAILS; INCLUDING ATHLETES FOOT. PLEASE CHECK CAREFULLY BEFORE BOOKING AN APPOINTMENT. WE WILL BE HAPPY TO BOOK YOU AN APPOINTMENT WITH OUR CHIROPODIST FOR THE TREATMENT OF CORNS, CALLOUSES, BUNIONS, GOUT, TOE DEFORMITIES ETC.

Concessionary Beauty Treatments

Available for retired pensioners. Valid Monday to Friday 9am-3pm.

Natural manicure	£10	Natural pedicure	£10
Polish manicure	£12	Polish pedicure	£12
French manicure	£14	French pedicure	£10
Basic facial	£20	Luxury facial	£25

PACKAGES

Please see our Treatment Deals & Packages brochure for details, however we can tailor make a package to suit your individual requirements.

CLINICS

Please see our specialist treatment clinic brochure for details, clinic dates and pricing.

WEDDINGS

Please see our wedding package brochure, a wedding co-ordinator is available at each salon to deal with your individual requirements.

PAYMENT METHODS

We accept cash, cheques and a range of credit and debit cards. We must insist a minimum spend of £10 should you wish to make a card payment, otherwise a £1.00 surcharge will apply.

GIFT VOUCHERS

We create Gift Vouchers specific to your requirements (for product and/or treatments) which can be collected in-salon or mailed to the lucky recipient if you ring and pay by card. These are valid for 6 months from the date of purchase.

MAIL ORDER SERVICES

Too busy or far away to pop in? We offer a mail order service for retail products once you have registered as an Arcana client (this can be done over the telephone). A small post and packaging charge (£6.50) will apply to any orders under £75. Items will be sent recorded delivery. For an additional £5 you may have items sent on a next day delivery.

Terms & Conditions...

- Should you ever have cause to be disappointed with any aspect of your treatment here at Arcana, please inform the manager or proprietor at the earliest possible opportunity so that we may be able to rectify or remedy the situation immediately. We genuinely want to know where we need to improve.
- We require 24 hours notice for cancellations or amendments to bookings. We respectfully advise that if we do not receive a minimum of 12 hours notice, you will be liable for a £10 cancellation charge.
- If you arrive late for your appointment, the treatment may be altered accordingly to ensure other clients are not kept waiting. However, you will remain liable for the full original treatment cost.
- We request that you turn mobile phones off or alternatively switch them to a 'silent' or 'discreet' setting so as not to disturb other clients within the salon who may be enjoying a relaxing treatment
- Arcana cannot take responsibility for any of your personal affects, either lost, stolen or damaged, so please leave valuables at home or take great care of them. Neither can we take responsibility for vehicles and their contents within the allocated parking areas.
- Whilst we make every effort to protect your clothing with towels and gowns etc, please be considerate of the fact that accidents can happen and choose your clothing carefully. We cannot entertain claims made for marked or stained clothing
- Children must be supervised at all times whilst they are visiting the salon; the salon environment is a potentially dangerous one with scissors and chemicals being recurrently accessible. We cannot be held responsible for those children who injure themselves whilst unsupervised. None of our staff are suitably qualified for childcare. Please do not put your child at risk.
- In the unlikely event that you are unhappy with the outcome of your service and would like to be considered for a rectification procedure, please contact reception in the first instance who will arrange for a consultation where appropriate before rescheduling any work required. Please see our satisfaction guarantee for details.

